



BUSINESS ESSENTIALS

Provides your managers with the skills and capabilities to drive your core business processes.

- Creating & Innovating
- Customer Service Training
- Finance for Non-Financial Managers
- Project Management
- Recruitment & Selection
- Sales Skills Training

LEADERSHIP & MANAGEMENT

Provide your talent with the capacity to take control, build and develop their team to deliver measurable business results.

- Change Management
- Developing & Embedding Organisational Culture
- Engaging Diversity
- Leadership Development
- Line Manager Development
- Performance Management
- Team Development

PERSONAL EFFECTIVENESS

Give your talented people tools to be the best that they can be. **Maximise individual performance, contribution & motivation levels.**

- Coaching Skills
- Crucial Conversations
- Effective Meetings
- Emotional Intelligence
- Facilitation Skills
- Giving & Receiving Feedback
- Influencing Skills
- Interviewing Skills
- Managing Conflict
- Problem Solving & Decision Making
- Presentation Skills
- Report Writing
- Stakeholder Negotiations
- Stress Management
- Task Analysis & Delegation
- Train the Trainer
- Time Management
- Understanding Personalities

STRATEGY

Let us help you develop a winning strategy.

Our **experienced consultants** will engage with **your senior teams** to achieve new levels of energy, focus & consensus.

- Building a Business Vision
- Optimising Organisational Structure (Organisational Audit)
- Strategic Planning & Review
- Succession Planning
- SMT Effectiveness

